Adobe Connect system requirements

Important notice about Internet connectivity

It is strongly recommended that you be on a wired Internet connection while participating in your Adobe Connect meeting. If you must be on a wireless connection, please make sure that you are either at a college campus, a public school or at a public library—home wireless connections are notoriously unreliable.

Technical support

If you experience any technical problems, please contact the Office of Continuing and Distance Education at cesp-consult@uni.edu, 800-772-1746 or 319-273-7740.

Support hours
Monday – Thursday, 8 a.m. – 9 p.m.
Friday, 8 a.m. – 5 p.m.

Video conferencing hardware

Many newer computers come equipped with a webcam and built-in microphone. While a standard webcam typically meets Adobe Connect requirements, we highly recommend the use of a USB headset for clarity and reliability. A USB webcam and/or headset may be purchased at a variety of locations, including any of the following stores:

Walmart - www.walmart.com
Best Buy - www.bestbuy.com
Amazon.com - www.amazon.com

Recommended webcams
• Logitech C310
• Logitech C270
• Microsoft LifeCam HD-3000

Recommended headsets
• Logitech H530
• Logitech B530
• Microsoft ClearChat Comfort

Above photos from Logitech.com

System requirements
(Tech specs for Adobe Connect 9.1)

Windows
• 1.4GHz Intel® Pentium® 4 or faster processor (or equivalent) for Microsoft® Windows® XP, Windows 7 or Windows 8; 2GHz Pentium 4 or faster processor (or equivalent) for Windows Vista®
• Windows 8, Windows 7, Windows Vista, Windows XP
• 512MB of RAM (1GB recommended) for Windows XP, Windows 7 or Windows 8; 1GB of RAM (2GB recommended) for Windows Vista
• Microsoft Internet Explorer 8, 9, 10; Mozilla Firefox; Google Chrome
• Adobe® Flash® Player 10.3+ (11.2+ recommended)

Mac OS
• 1.83GHz Intel Core™ Duo or faster processor
• 512MB of RAM (1GB recommended)
• Mac OS X 10.6, 10.7.4, 10.8
• No Adobe Connect Add-in support for Mac OS X 10.5 (Leopard).*
• Mozilla Firefox; Apple Safari; Google Chrome
• Adobe Flash Player 10.3+ (11.2+ recommended)

Linux
• Ubuntu 11.04, 12.04; Red Hat Enterprise Linux 6; OpenSuSE 11.3
• No Add-in support for Linux.*
• Mozilla Firefox
• Adobe Flash Player 10.3+ (11.2+ recommended)

Chrome OS
• No Adobe Connect Add-in*

*If an OS above is noted to not be supported by the Adobe Connect Add-in, it means that users can still join, host and present in meetings within the browser, but will not be able to use functionality enabled by the Add-in, like screen sharing.

Additional requirements

Bandwidth: 512Kbps for participants, meeting attendees and end users of Adobe Connect applications.

Connection: DSL/cable (wired connection recommended) for Adobe Connect presenters, administrators, trainers and event and meeting hosts.