Adobe Connect system requirements

Important notice about Internet connectivity
It is strongly recommended that you be on a wired Internet connection while participating in your Adobe Connect meeting. If you must be on a wireless connection, please make sure that you are either at a college campus, a public school or at a public library—home wireless connections are notoriously unreliable.

Technical support
If you experience any technical problems, please contact the Office of Continuing and Distance Education at cesp-consult@uni.edu, 800-772-1746 or 319-273-7740.

Support hours
Monday – Thursday, 8 a.m. – 9 p.m.
Friday, 8 a.m. – 5 p.m.

Required software: Adobe Connect version 9.7
For Mac OS: http://www.adobe.com/go/ConnectSetupMac
For Windows: http://www.adobe.com/go/ConnectSetup

Video conferencing hardware
Many newer computers come equipped with a webcam and built-in microphone. If your computer does not come equipped with a webcam/built-in microphone, we recommend the use of a USB webcam with a built-in microphone. These may be purchased at a variety of locations, including any of the following stores:

- Walmart - www.walmart.com
- Best Buy - www.bestbuy.com
- Amazon.com - www.amazon.com

Revised Dec. 2017

System requirements
(Tech specs for Adobe Connect 9.7)

Windows
- 1.4GHz Intel® Pentium® 4 or faster processor (or equivalent)
- Windows 10; Windows 8.1(32-bit/64-bit); Windows 7 (32-bit/64-bit)
- 512MB of RAM (1GB recommended)
- Microsoft Internet Explorer 11 or later; Windows Edge browser; Mozilla Firefox; Google Chrome

Mac OS
- 1.83GHz Intel Core™ Duo or faster processor
- 512MB of RAM (1GB recommended)
- Mac OS X 10.9, 10.10, 10.11, 10.12, 10.13
- Mozilla Firefox; Apple Safari; Google Chrome

Linux*
- Ubuntu 14.04, 16.04; Red Hat Enterprise Linux 6
- No application support is available for Linux. Users on Linux can attend meetings in the browser.
- Google Chrome
- Adobe Flash Player 23.0

Mobile*
- Apple iOS 8.1.2 or later
- Google Android 4.4 or later

*Although these are supported, it is highly recommended that Windows PC or Mac OS be used.

Additional requirements
Bandwidth: 512Kbps for participants, meeting attendees and end users of Adobe Connect applications.

Connection: DSL/cable (wired connection recommended) for Adobe Connect presenters, administrators, trainers and event and meeting hosts.

Recommended webcams
- Logitech C920
- Logitech C615

Recommended headsets*
- Logitech H540
- Logitech H390

*Although not necessary, a USB headset can be used for clarity.

Above photos from Logitech.com